



Frequently Asked Questions (FAQs)

Merger of MayView Community Health Center with Ravenswood Family Health Center

1. Why are you doing this?

The purpose of this strategic affiliation is to stabilize and expand health services for the underserved and working poor in Northern Santa Clara County by insuring the long-term viability of MayView sites and services.

Operationally, the unification of MayView with Ravenswood has the future potential to provide a larger, more efficient, operational, financial and patient base, with expanded services that may include dental, optometry and pharmacy not currently available to MayView's patient population.

2. What are the advantages for the affected communities?

Together, with our patients as our top priority, MayView and Ravenswood can:

- (1) unify the primary care safety net in Santa Clara County and San Mateo County,
- (2) expand patient services, and
- (3) enhance support for our collective four clinic sites.

3. What will happen with the MayView Clinic sites in Palo Alto, Mountain View and Sunnyvale?

Our priority is for all of MayView's sites, providers, services and patients to remain in place without disruption in operations.

4. What is the mission of the expanded organization?

"To improve the health of the community by providing culturally sensitive, integrated primary and preventative health care to all, regardless of ability to pay or immigration status, and collaborating with community partners to address the social determinants of health."

5. What happens with the MayView Name?

The MayView and Ravenswood board of directors have yet to decide the best way to preserve the MayView name and legacy. This will be determined during the transition planning process.

6. Do patients have to change Providers?

No. Our aim is to preserve continuity of care for MayView patients so that they will be able to continue to receive care from their current MayView providers at their current MayView sites.

7. Will there be any reduction in staff at the MayView or Ravenswood clinic sites?

No reduction in staff is anticipated at either MayView or Ravenswood clinic sites.

8. What will be the surviving organization and board of directors?

The surviving organization and board of directors will be Ravenswood Family Health Center's. Patient representatives from the Palo Alto, Mountain View and Sunnyvale sites will be recruited to join the

Ravenswood Board of Directors. Other board members of the current MayView board of directors may become part of the Ravenswood Board as long as a consumer majority is preserved.

9. Who will be the CEO once the transition takes place?

Luisa Buada, will be CEO of Ravenswood as well as the Palo Alto, Mountain View and Sunnyvale clinics currently operated by MayView.

10. When will MayView become part of Ravenswood?

Date transfer is anticipated to be completed is April 1, 2020

11. What is the size of the expanded Ravenswood organization?

Combined the initial size will include:

- 4 Clinic sites
- A \$40 million operating budget
- 300 employees
- 27,000 individual patients
- 110,000 patient visits, (includes health education, immunizations, and case management)

12. Is this going to be a for-profit organization?

No, Ravenswood's corporate nonprofit public benefit 501c3 status will remain the same.

13. What health systems will benefit from the consolidation:

The enhanced primary care network provided by the consolidation supports the emergency rooms and follow-up care needs for our collaborating local health systems:

- Santa Clara Health and Hospital System – Valley Medical Center
- El Camino Hospital
- Sutter/ Palo Alto Medical Foundation
- Stanford Hospital
- Lucile Packard Children's Hospital,
- Kaiser Hospitals – Santa Clara, Redwood City
- Dignity Health– Sequoia Hospital

14. What happens to my recent donations to MayView?

We will respect donor contributions as restricted funding for the MayView sites and services for which they were intended.

15. Where can I find out more information?

Contact Information:

Ken Graham, CEO, MayView Community Health Center, 650-793-6007, kgraham@MayView.org
Luisa Buada, CEO, Ravenswood Family Health Center, 650-330-7410, lbuada@ravenswoodfhc.org
www.ravenswoodfhc.org and www.MayView.org